



Province of the
EASTERN CAPE
SOCIAL DEVELOPMENT

Mt Ayliff Counselling Centre – 188 Garane St, Mt Ayliff – P. O. Box 401 – Mt Ayliff – 4305 – REPUBLIC OF SOUTH AFRICA
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ADVERTISEMENT
RFQ-2025/26-AN-0064

REQUEST FOR QUOTATIONS TO RENDER SECURITY SERVICES AT NTABANKULU SERVICE OFFICE : ALFRED NZO DISTRICT- DEPARTMENT OF SOCIAL DEVELOPMENT IN EASTERN CAPE FOR THE PERIOD OF FOUR (4) MONTHS

Issued by:

Province of the Eastern Cape
Department of Social Development
Private Bag X401
Mount Ayliff
4735

Contact Person:

Mr. Deyi
Tel: 0392540621
(For specification)
Ms. N Mathinjwa
Tel: 039 254 0896
(For completion of bid documents)

Name of Company/Bidder: _____

CSD/Supplier Number: _____

Company/Bidder's Tell/Cell: _____

Company Email Address: _____

COMPLETED RFQ DOCUMENTS (INCLUDING THE QUOTATION) IN A SEALED ENVELOPE WITH THE RELEVANT RFQ NUMBER AND NATURE OF THE SERVICE REQUIRED MUST BE DEPOSITED INTO THE TENDER BOX SITUATED AT THE RECEPTION OF THE ALFRED NZO DISTRICT OFFICE, DEPARTMENT OF SOCIAL DEVELOPMENT, MOUNT AYLIF NOT LATER THAN 11H00 ON THE CLOSING DATE.

Closing Date: 10 NOVEMBER 2025

Closing Time: 11H00

PRICING SCHEDULE – FIRM PRICES (PURCHASES)

NOTE: ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

IN CASES WHERE DIFFERENT DELIVERY POINTS INFLUENCE THE PRICING, A SEPARATE PRICING SCHEDULE MUST BE SUBMITTED FOR EACH DELIVERY POINT

Name of bidder.....	Bid number.....
Closing Time 11:00	Closing date.....

OFFER TO BE VALID FOR.....DAYS FROM THE CLOSING DATE OF BID.

ITEM NO.	QUANTITY	DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)

- Required by:
- At:
- Brand and model
- Country of origin
- Does the offer comply with the specification(s)? *YES/NO
- If not to specification, indicate deviation(s)
- Period required for delivery
*Delivery: Firm/not firm
- Delivery basis

Note: All delivery costs must be included in the bid price, for delivery at the prescribed destination.

** "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.

*Delete if not applicable

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of institution	State

2.2 Do you, or any person connected with the bidder, have a relationship

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution? YES/NO

2.2.1 If so, furnish particulars:

.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO

2.3.1 If so, furnish particulars:

.....

3 DECLARATION

I, _____ the _____ undersigned,
 (name)..... in
 submitting the accompanying bid, do hereby make the following
 statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SBD4

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....	
Signature	Date
.....	
Position	Name of bidder

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and

1.2 **To be completed by the organ of state**

- a) The applicable preference point system for this tender is the 80/20 preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

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- 1.7 A tenderer must submit, together with its tender, the a copy of CIPC Registration document. In the case of sole propriety, copy of the applicable legal registration documentation must be submitted.

- 1.8 The annexure detailing names of all directors and the percentage share in the enterprise must be completed and submitted together with this claim form.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$\begin{array}{ccc} \mathbf{80/20} & \mathbf{or} & \mathbf{90/10} \\ \mathbf{Ps} = 80 \left(1 - \frac{\mathbf{Pt} - \mathbf{Pmin}}{\mathbf{Pmin}} \right) & \mathbf{or} & \mathbf{Ps} = 90 \left(1 - \frac{\mathbf{Pt} - \mathbf{Pmin}}{\mathbf{Pmin}} \right) \end{array}$$

Where

- Ps = Points scored for price of tender under consideration
- Pt = Price of tender under consideration
- Pmin = Price of lowest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which

states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
- (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)	Percentage owned
Black owned enterprise	2		
Women owned enterprise	6		
Disabled person ownership	3		
Locality (Alfred Nzo District)	6		
Youth	3		
Total	20		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

Partnership/Joint Venture / Consortium
One-person business/sole propriety
Close corporation
Public Company

Personal Liability Company
(Pty) Limited
Non-Profit Company
State Owned Company
[TICK APPLICABLE BOX]

- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
- i) The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
 - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

.....
SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

.....

ANNEXURE TO DSD 80/20 SBD 6.1 FORM

List all Shareholders by Name, Position, Identity Number, Citizenship, HDI status and ownership, as relevant. Information to be used to calculate the points claimed in Table 1.

	Name	Date/Position occupied in Enterprise	ID Number	Date that South African Citizenship was obtained	* HDI Status			% of business / enterprise owned
					No franchise prior to elections	Women	Disabled	
1								
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								
15								
*Indicate YES or NO								

CONTRACT FORM - RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to (name of the institution)..... in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid .
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
 - (i) Bidding documents, viz
 - Invitation to bid;
 - Proof of tax compliance status;
 - Pricing schedule(s);
 - Filled in task directive/proposal;
 - Preference claim form for Preferential Procurement in terms of the Preferential Procurement Regulations;
 - Bidder's Disclosure form;
 - Special Conditions of Contract;
 - (ii) General Conditions of Contract; and
 - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES

1

2

DATE:

CONTRACT FORM - RENDERING OF SERVICES

PART 2 (TO BE FILLED IN BY THE PURCHASER)

1. I..... in my capacity as..... accept your bid under reference numberdated.....for the rendering of services indicated hereunder and/or further specified in the annexure(s).
2. An official order indicating service delivery instructions is forthcoming.
3. I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	TOTAL PREFERENCE POINTS CLAIMED	POINTS CLAIMED FOR EACH SPECIFIC GOAL

4. I confirm that I am duly authorised to sign this contract.

SIGNED ATON.....

NAME (PRINT)

SIGNATURE

OFFICIAL STAMP

WITNESSES

1

2

DATE:



**Province of The Eastern
Cape**

Department of Social
Development
Private Bag X 0039 Bhisho
5605
SOUTH AFRICA

BID SPECIFICATION DOCUMENT

**APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY
SERVICES AT NTABANKULU LOCAL SERVICE OFFICE, IN THE ALFRED
NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT,
EASTERN CAPE FOR A PERIOD OF FOUR (04) MONTHS.**

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT **NTABANKULU LSO** IN THE
ALFRED NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A
PERIOD OF FOUR (04) MONTHS

1. BACKGROUND

- 1.1. The Department of Social Development is mandated by Section 27 (1) (C) of the Constitution of the Republic of South Africa to provide for the right of access to appropriate social assistance to those unable to support themselves. In view of this the Department has established offices in the in Alfred Nzo District where these services are rendered to the community. The Department therefore must create a secure and safe environment for these offices to safeguard Departmental assets and to prevent any losses. Ensuring that this objective is realized an effective security function must be implemented to achieve these goals.
- 1.2. The Department is being entered daily by employees, visitors, clients, contractors and service providers. The Department has a responsibility to ensure the protection of assets, personnel, clients of the department, equipment and information and to create a safe and secure work environment for officials to operate under. To achieve this, it is necessary to control access to the Government premises by appointing suitably qualified service provider to render a physical security service on behalf of the Department.
- 1.3. The security service must be continuous 24 hours per day, 7 days per week. Any losses (assets) that occur will be on account of the successful service provider. The Department reserves the right to claim the full cost of the loss of assets from the service provider.

2. PURPOSE

- 2.1. The purpose of this bid is to invite experienced prospective bidders to submit a response to this bid in order to provide a high level of physical security in terms of the following legislation:
 - a) Control of Access to Government Buildings and Vehicles Act, No 54 of 1985,
 - b) Criminal Procedures Act, No 51 of 1977,
 - c) Firearm Control Act, No 60 of 2000,
 - d) Private Security Industry Regulatory Act, No 56 of 2001,
 - e) Occupational Health and Safety Act, no 85 of 1994 as amended,
 - f) Trespass Act, No 6 of 1959.

Office(s)	Description (PSIRA Grades)	Number of guards		Total number of guards
		Night shift	Day shift	
NTABANKULU LSO	Grade C	1	1	2
	Grade B	1	1	2
TOTAL NUMBER		2	2	4

3. OVERALL OBJECTIVE

3.1. This bid specifies the requirements of the Eastern Cape Department of Social Development for the appointment of:

- a) Service providers that meet the requirements of this bid, with a combined (non-concurrent) Two (2) years and more experience in performing guarding and related duties **OR** the minimum of One (1) of its directors to have a minimum of Five (05) years' experience in managing a security service, to provide quality physical security services on a contract to the Department for the protection of staff, information, property and service users. That includes the implementation of access/egress control, patrolling, escorting and the prevention of any prohibited items entering or unauthorized items exiting the site.
- b) The emphasis is therefore to appoint a service provider with security officers that have a minimum of One (1) years' experience providing guarding and related services.

4. CONTRACT PERIOD

4.1. The above services are required for a period of four (04) months. The commencement date will be negotiated with the successful bidder.

5. SCOPE OF WORK

5.1 Service Categories

5.1.1 Guarding Services:

The Bidder must give an indication of the ability to provide security in terms of the Private Security Regulatory Act, No 56 of 2001 by rendering:

- a) Physical Security
 - Access control – Manual/Automated entrance gates.
 - Perimeter/On-site surveillance.

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT **NTABANKULU LSO** IN THE ALFRED NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF FOUR (04) MONTHS

- Personnel Security.
- Property Security.
- b) Search and Seizure
 - Detection and seizure of prohibited items such as knives, firearms, illegal substances, etc.
 - Implementing searching procedures within site.
- c) Communication methods to be employed by security personnel.
 - Provision of ICASA approved two-way radios and base station for communication with the off-site control room.
 - Security services provided should be non-intrusive, in line with the creation of a human rights culture through the implementation of customer care principles.
 - Security services must be provided in terms of the Private Security Industry Regulatory Authority (PSIRA) and both the Bidder and employees must be registered with the mentioned authority.
- d) The use of available technologies to ensure safety and security of staff (where applicable).
 - X-ray Machines.
 - Walk Through Metal Detectors.
 - Surveillance Control Room Equipment.
- e) Access Control

The purpose of access control is to take steps that may be considered necessary for the safeguarding of the premises, vehicles and their contents as well as the protection of the people there in or there on. Further to prevent any unauthorized objects or content access or leave the premises. Access control must be applied at the following points:

 - Vehicle/pedestrian entrance.
 - Administration/Admissions block.
 - All properties on site

5.1.2 Access Control at Vehicular/Pedestrian entrances and exits

The successful bidder must ensure proper screening, searching and examination of vehicles and pedestrians before issuing identifiable permit cards to staff, visitors, contractors and vehicles to the premises. Proper records must be kept of all vehicles and people passing the access points.

❖ Tasks

- a) Be polite towards all persons at all times but do not deviate from fixed procedures.
- b) Ensure the positive identification of any person.
- c) Ensure that the person has a valid or acceptable reason for visiting.
- d) Ensure that there is existing authorization for the person to have access.
- e) Record all data necessary in the applicable registers before allowing access / egress.
- f) Ensure that all people entering the site are in possession of a valid permit and that it is clearly displayed.
- g) Perform searches on parcels, handbags and people as specified in the Company procedures manual by using appropriate machinery. Perform searches on vehicles as specified in the Departmental Standard Operations Procedures applicable to Access Control.

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- h) Open the gate and allow the vehicle through if all requirements have been met.
- i) Issue permits to visitors and contractors after obtaining reason for presence and positive identification.
- j) Ensure that the control point is neat and tidy during shift changes and at all other times.
- k) Inspect and test all equipment and report any defects to the security manager.
- l) Security staff shall be conversant with normal procedures and permits required to enter the point.
- m) Escort contractors/service providers on the premises for deliveries and services.
- n) The Bidder shall return to the Department the completed (full) Occurrence Books.
- o) All employees shall be fully conversant with emergency plans and procedures on site and shall give their full support in the event of an emergency.
- p) Check authorization letters for the removal of goods from the institutions. Copies of the authorizations should be recorded and kept by the bidder.
- q) In the event of any doubt or suspicion, contact the Shift Commander.
- r) If metal detectors or X-ray machines are in operation at the doors, follow the procedures as described in the operation procedures manuals.
- s) Report any irregularity noticed in writing.
- t) Ensure that gates and doors are locked at all times when not in service.
- u) Ensure all safety instructions are adhered to at all times.

5.1.3 Personnel Security

- a) These services relate to the creation of a secure environment for personnel to operate within.
- b) Patrolling of parameter fences on the site inclusive of residences.
- c) Escorting of all visitors, service providers and clients on site.

5.1.4 Property Security

- a) Prevention of damage to the property at the institution.
- b) Identifying and investigating culprits when damage to property has occurred.
- c) Preventing theft of any government property.

5.1.5 Registers

- 5.1.5.1. Security registers to be provided during the contract must comply with the mentioned specification per category.
- 5.1.5.2. All registers, when full, must be handed back to the Department for record and investigation purposes.
- 5.1.5.3. All registers must be kept in good order.

d) **Occurrence Book**

Size	A4 (297.0 x 210.0mm Portrait)
Cover	Quarter bound (long side)
Inner	Printed in black and white
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread)
Finishing	To be cut and perfect bound
Paper	Black printed in bold on outside - OB Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm
Number of pages (Excl Cover pages)	304 numbered pages right and left corner

- a) The purpose of the occurrence book is to give an overall picture of activities, inspections by supervisors, and all other relevant occurrences at the site.
- b) The Bidder's security staff on duty shall make the following entries in the occurrence book: all listed routine procedures such as patrols undertaken, handing over of shifts, etc, mentioning the procedures followed, by whom and the time of commencement. These entries shall be made clearly legible, in blue/black ink in English.
- c) All occurrences, however, slight or unusual, shall be recorded with reference made to the correct time and relevant actions taken.
- d) All security staff activities, especially deviations in respect of the duty list, specifying particulars of the staff and relevant times.
- e) The issue and/or receipt of operational required keys during shift change, specifying the time and by whom they were received or delivered.
- f) The unlocking or locking of main doors or gates, specifying the time and by who locked or unlocked.
- g) The handing over of shifts, mentioning all names of all shift staff and accompanying equipment and aids. In this case, staff taking over as well as staff handing over shall sign the entry/entries.
- h) After the taking over of shifts, the first level supervisor shall make an entry declaring that he has read the Occurrence Book to acquaint himself with events that occurred during the previous shift.
- i) All visits by second level supervisors and top management to these entries shall be made in red ink.

Note: Under no circumstances may an entry in the occurrence book be erased, painted out with correction fluid or totally deleted. It shall only be crossed out by a single line and initialed on the side.

- j) The Occurrence Book/s must be available for audit purposes as and when deemed necessary by the Department.

e) **Visitors Registers**

Size	A4 (297.0 x 210.0mm Landscape)
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APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT NTABANKULU LSO IN THE ALFRED NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF FOUR (04) MONTHS

Cover	Quarter bound (short side)
Inner	Printed in black and white carbon paper (original) – perforated 3 per page. Printed in black and white on colour paper (copy)
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread).
Finishing	To be cut and perfect bound
Paper	Black printed in bold on outside – Visitors Register Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm
Number of pages (Excl Cover pages)	256 excl copy

The purpose of the visitor register is to have information available at all times regarding people and vehicles admitted to the site within a specific period, in case an occurrence, or occurrences, should take place which might lead to a judicial enquiry.

a) This register / form shall be comprehensively and legibly completed by the security officer on duty and shall make provision for the following:

- i. Date and time of entry
- ii. Full particulars of the visitor
- iii. Contact details of the visitor
- iv. Identification number of the visitor
- v. Reason for the visit
- vi. Signature of the visitor to comply with conditions
- vii. Card number issued to the visitor
- viii. Time of egress by the visitor
- ix. Signature by the security official

f) Vehicle Register

This register / form shall be correctly and legibly completed by the security guard/officer on duty and shall make provision for the following:

- a) Date of visit.
- b) Admission and exit time of visitor/vehicle to and from the site.
- c) Surname and initials of driver.
- d) ID Number.
- e) Home or Work address of the driver.
- f) Registration number of the vehicle.
- g) Name of person to be visited.
- h) Purpose of visit.
- i) Number of passengers.
- j) Brand, Serial No and number of laptop(s)/firearm(s) in the vehicle (if any).

k) Signature of driver.

g) **Government Property Register**

Size	A4 (297.0 x 210.0mm Portrait)
Cover	Quarter bound (long side)
Inner	Printed in black and white paper
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread)
Finishing	To be cut and perfect bound
Paper	Black printed in bold on outside – Government Property Register Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm
Number of pages (Excl Cover pages)	256 numbered pages right and left corner

- a) The purpose of the prescribed register is to execute effective checking and control at the site in respect of all Government property. The control of movement of all Government property must be recorded to enable the Department to identify property that has been removed from site.
- b) The completion and keeping of such prescribed register is not solely for the recording of laptops but all Government property. Pedestrian Register/Admission Control Forms (Where applicable)

This register/forms shall be correctly and legibly completed by the security guard/officer on duty and shall make provision for the following:

- a) Date and time of visit.
- b) Admission and exit times of the visitor to and from the site.
- c) Surname and initials of the visitor.
- d) Home or Work address of the visitor.
- e) Official Identity/Passport Number of visitors.
- f) Name of person to be visited.
- g) Purpose of visit.
- h) Brand, Serial nr. and number of laptop(s)/firearm(s) in visitor's possession (if any).
- i) Signature of the visitor.

h) **Pocketbook**

Size	A6 (148.0 x 105.0mm Portrait)
Cover	Full colour double sided on gloss (Dept Design)
Inner	Printed in black and white
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proofread)
Finishing	To be cut and perfect bound

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT **NTABANKULU LSO** IN THE ALFRED NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF FOUR (04) MONTHS

Paper	Coloured cover 200 g/qm Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm Colored back 200 g/qm
Number of pages (Excl Cover pages)	80 numbered pages right and left corner

The purpose of the pocketbook is to note down all incidents occurring, or observations made by a security officer during their shift, for later reference.

During their shift all security staff shall carry a pocketbook.

The following information shall be noted down in the pocketbook: All occurrences/events however, slight or unusual, referring to the following:

- a) Reporting on and off duty.
- b) Time of occurrence or event.
- c) Extent of occurrence or event.
- d) Relevant occurrence book number with due allowance for paragraph below.
- e) Follow up actions taken in respect of occurrence or event.
- f) All relevant information noted down in notebook/pocketbook shall immediately or directly after return from a patrol, be copied into the occurrence book.

i) Prohibited Items Register

Size	A4 (210.0mm x 297.0mm Landscape)
Cover	Quarter bound (short side)
Inner	Printed in black and white paper
Artwork	Design and layout provided (Supplier to standardize printing format, align tables and proof read)
Finishing	To be cut and perfect bound
Paper	Black printed in bold on outside – Prohibited Items Register Content 80 g/qm F/endleave 180 g/qm Back/endleave 180 g/qm
Number of pages (Excl Cover pages)	256 numbered pages right and left corner

The purpose of the register is to capture all items that are considered prohibited from entering the site. Items will be surrendered by the owner into custody of the security officer who will capture the particulars of both the owner and the item in the register. Any firearm that is surrendered must be dealt with in terms of the Fire- Arms Control Act. Should any illegal items be surrendered for safekeeping it is the responsibility of the security officer to contact the local SAPS in order to address the matter and it should not be returned to the owner.

The information shall be recorded in the register under the following headings:

- a) Date
- b) Time

- c) Particulars of the owner
 - i. Name
 - ii. ID nr.
 - iii. Contact details
 - iv. Signature
- d) Particulars of the Item
 - i. Description
 - ii. Make
 - iii. Model
 - iv. Serial nr.
- e) Received by
 - i. Name
 - ii. Signature

j) **After Hours Register**

The purpose of this register is to keep record of all personnel that gains access to Departmental sites after normal working hours (16:40 – 07:30), including Saturdays, Sundays and Public Holidays. Access to Departmental sites after hours may only be granted to officials when approval can be produced as per Departmental Circular 1 of 2021.

This register / form shall be comprehensively and legibly completed by the security officer on duty and shall make provision for the following:

- a) Date and time of entry.
- b) Particulars of the official.
- c) Persal Nr.
- d) Contact Nr.
- e) Office nr.
- f) Signature of the official.
- g) Time of exit.
- h) Signature by security officer.

5.1.6 **Security Control Centre**

- a) The bidder must ensure that an offsite, fully established, operational security control center in the district of operation shall be able to be in radio contact with all security staff at the Site and with the Supervisor on standby and telephonically with the Security Manager of the Department. The control room of the successful bidder will be visited at random to ensure it is properly operational.
- b) The control center should be fully equipped and manned 24 hours a day for the period of this contract to provide support to all security officers deployed under this contract.

5.1.7 **Patrol Services**

- a) Fully equipped, branded, roadworthy vehicles for patrol services and rapid response shall be

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT **NTABANKULU LSO** IN THE ALFRED NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF FOUR (04) MONTHS

available 24 hours a day for the period of this contract. All trips shall be logged with full details of the reasons to the satisfaction of the Department. The logbook shall always be available for inspection by the Representative of the Department.

5.1.8 Patrol of Sites and onsite Control Room requirements

- a) Keep proper record of patrols. The successful bidder will be required to supply and install a patrol monitoring system on site to monitor identified security patrols. Patrol monitoring reports must be available and submitted monthly or on request.
- b) Complete the patrol and perform all duties as specified in the Company procedures manual including inspection of the sites, attending to all suspicious persons or activities and investigation of suspicious objects, checking of permits, etc.
- c) Perimeter patrols to identify any tampering or damaging of fence perimeter.
- d) Report all incidents by radio to the Shift Commander and subsequently in writing.
 - ❖ **Minimum equipment required.**
 - i. Dedicated, branded, roadworthy vehicle for patrol services and rapid reaction.
 - ii. Flashlights.
 - iii. Protective gear.
 - iv. Radio communication with Shift Commander.
 - 1 x base station radio.
 - One portable radio per guard with chargers.
 - v. Pepper spray.
 - vi. Handheld metal detectors.
 - vii. Belly Scope.
 - viii. Masks for security guards (During the COVID 19 period)
 - ix. Sanitizers for security guards (During the COVID 19 period)

5.2 Reaction Force

Reaction force must be well equipped to:

- a) Assist the guards on duty requesting assistance for any emergency within 10 minutes for emergency situations. Emergency response to be executed by patrol services to any emergency call from security staff at the site. This could include but are not limited to break-ins, fire, protests, robbery, etc.
- b) Ready to react immediately.
- c) If these services are subcontracted a written agreement/MOU to the effect, must be submitted with the bid.

❖ Minimum Equipment Required

- Dedicated vehicle for rapid reaction.
- Flashlights.
- Protective gear.
- Radio communication with Shift Commander/control room.

5.3 Guard Services

- a) Personnel Security
 - i. These services relate to the creation of a secure environment for personnel to operate within.
 - ii. Patrolling of parameters at residences on the property.
- b) Property Security
 - i. Prevention of damage to the property at the center.
 - ii. Identifying and investigating culprits when damage to property has occurred.
 - iii. Prevention of theft of Government property.

5.4 Communication and Reporting

The successful bidder will be required to be available and in contact with the Service Office Manager and Security Manager with regards to the execution of the terms of reference set out in this bid document. The company must submit security site reports and payroll monthly, which are to be attached to the monthly invoices. The monthly security site report must be signed by the District Security Manager. Monthly meetings will be held to discuss all the issues arising during the course of the month.

- Employees of the successful bidder must uphold confidentiality.
- Immediate reporting of all breaches of security or attempts to conduct such to the Security Manager.

6. SECURITY PERSONNEL REQUIREMENTS:

Shift Supervisors (Grade B), and Security Guards (Grade C)

- 6.1 The security shift supervisor shall have a minimum qualification of Grade 12/Matric or equivalent and security officers shall have a minimum qualification of Grade 10 or equivalent and must have completed and passed formal security training as required by PSIRA. Security officers to be deployed with a minimum experience of Three (3) years' experience for shift supervisors and One (1) year for security officers respectively working in guarding related environment.
- 6.2 At all times security personnel shall present an acceptable appearance which implies, inter alia, that they may not publicly sit, lounge about, smoke, eat or drink while attending to people.
- 6.3 Security personnel shall at all times present a dedicated attitude/approach to security, which attitude/approach shall imply, inter alia, that there shall be no unnecessary arguments with visitors/staff or discourteous behavior towards them.
- 6.4 Security personnel should be physically healthy and medically fit for the execution of their duties.
- 6.5 Security personnel shall be registered as security officers/guards, as required by the Private Security Industry Regulatory Act, act 57 of 2001 and will carry their registration cards at all times.
- 6.6 Security personnel shall sign an undertaking in which they declare that they will refrain from any action which might be to the detriment of the Department.
- 6.7 Security personnel are prohibited from reading office documents or rummaging through records.
- 6.8 No information concerning Departments activities may be provided to the public or news media or to any other by the Bidder or his employees and therefore all security officers performing duties on site shall be required to sign an Oath of Secrecy.

Duty List

- The purpose of the duty list is to serve as proof, at all reasonable times, that all staff who should be on duty per shift are indeed on duty.
- Daily, weekly or monthly duty lists of all security staff on duty shall be drawn up by the Bidder and kept in the security control office of each Site where such service is rendered.
- Any change to the duty list shall be crossed out by a single line, installed, dated and noted in the occurrence book.

Duty Sheet

- The purpose of a duty sheet is to ensure that all security staff on duty are familiar with the duties as required in this agreement.
- The Bidder shall have available at the site a fully expounded duty sheet per duty point.

7. SECURITY STAFF EQUIPMENT

The Bidder undertakes to ensure that each member of his/her security staff will, at all times when on duty be fully equipped in respect of:

- 7.1 Two (2) sets of neat and clearly identifiable uniform from the Bidder, which uniform will include one (1) matching raincoat and overcoat for rainy and cold conditions respectively, per security officer.
- 7.2 A clear identification card from the Bidder, with the member's name and surname, colour photo and PSIRA numbers on it, worn conspicuously on his/her person at all times.
- 7.3 Service aids to be available at all times/worn on the body at all times, such as:

Type of Equipment	Quantity
Whistle	One per guard
Pocket Book	One per guard
Pen (black and red)	One black, one red per guard
Torch (at night)	One per guard
Hand cuffs	One per guard
Metal Detector (handheld)	Two per site
Radio (portable)	One per guard
Pepper spray	One per guard
Baton	One per guard

8. TRAINING OF PERSONNEL

- 8.1 The successful bidder must ensure the training of all security officers employed to handle any emergency situation relating to the site.
- 8.2 Guards should have Basic Training in firefighting using fire extinguishers and fire hose reels in case of emergency.
- 8.3 Guards should have Basic Training on crowd control to stabilize any possible crowd uproar within the site.
- 8.4 **Guards should have extensive knowledge with regards to the implementation of the following enabling acts:**
 - a) Control of Access to Public Premises and Vehicles Act, 54 of 1985
 - b) Criminal Procedure Act, 51 of 1977
 - c) Firearm Control Act, 60 of 2000
 - d) Occupational Health and Safety Act, 85 of 1994
 - e) Drug and Drug Trafficking Act, 140 of 1992
 - f) Trespass Act, 6 of 1959.

9. LOCAL ECONOMIC DEVELOPMENT

- 9.1 Bidders must provide 50% of the security guards and other operational personnel from the municipality where the office(s) is situated. Unless the current service provider withdraws the entire deployment for redeployment to another site, the successful bidder is encouraged to retain at least 50% of security officers from the current staff compliment deployed in the Institution giving preference to those residing in the local municipality. The successful bidder is encouraged to comply with this condition for the duration of this contract.
- 9.2 The successful bidder is encouraged to procure all security-related equipment, including protective clothing and gear for the performance of this contract, from suppliers within the Eastern Cape. The Provincial Treasury (PT) and Department of Economic Development, Environmental Affairs and Tourism (DEDEAT) will maintain and provide a list of locally manufactured goods/ commodities. The department encourages the successful bidder to support Non-Profit Organizations and Cooperatives funded by the department to be used for the sourcing of uniforms.

10. DOCUMENTS TO BE SUBMITTED

- 10.1 . The following documents must be submitted together with the bid documents :-
 - 10.1.1 Company directors PSIRA certificate/s and letter of good standing from PSIRA valid at the time of closure of the bid.
 - 10.1.2 Valid letters of good standing (Confirmation of Registration and Paid-Up Levies) including any exemption certificate(s) issued from National Bargaining Council for Private Security Sector (NBCPSS).
 - 10.1.3 Proof of 2-year non-concurrent experience in the Security field for the bidder or proof of Five (05) years' experience in managing a security service for minimum One (1) of the bidders Directors.

NB:(Copy of signed award letter/ signed contract/ orders, accompanied by reference letters from

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT NTABANKULU LSO IN THE ALFRED NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF FOUR (04) MONTHS

respective institutions/ departments/ entities, indicating the contract details including duration of contract and that services were rendered satisfactory in respect of company's experience, and in respect of a company director, a reference letter confirming experience of a company director in managing security services).

10.1.4 The successful bidder must submit:

- a) A list of all personnel recruited for deployment and proof of their registration with PSIRA within fourteen (14) days of acceptance of this bid with their SAPS clearance certificates.
- b) Proof of registration with relevant provident fund within fourteen (14) days of acceptance of this bid for all newly appointed security officers.
- c) Abbreviated CV including certified copy of Grade 12/Matric or equivalent certificates of all shift supervisors and Grade 10 school reports indicating promotion to Grade 11 or equivalent for security officers to be deployed indicating minimum experience of Three (3) years' experience for shift supervisors and One (1) year for security officers respectively working in guarding related environment (copies to be submitted 14 Days after accepting the award).
- d) Completed Annexure F with fingerprints for all Directors of the company within 14 days after the award of the bid.
- e) A Letter of good standing from the Department of Employment and Labour confirming that the Bidder is registered, at the date of closure of this bid, for COLD for **companies operating**. A Tender Letter from the Department of Employment and Labour for **companies not currently operating or never operated before** at the time of closure of this bid.
- f) A letter of good standing or proof of registration from the Department of Labour confirms that the bidder is registered with the Unemployment Insurance Fund at the date of closure of this bid.

10.1.5 Certified copies of registration papers of company vehicles used to perform functions related to this bid.

N.B Failure to submit these documents may result in disqualification of the bid or cancellation of the contract.

10.2 The format of the bid document is to be submitted in the following sequence:

- a. Cover page with name of bidder.
- b. SBD forms.
- c. Compliance documents.
- d. Reference of previous operational experience.
- e. Any other documents.

11. CONDITIONS OF THIS BID

- 11.1 The General Conditions of Contract issued by the National Treasury to provide services to government are applicable.
- 11.2 The Department reserves the right to verify the information provided by the Bidder with the Private Security Industry Regulatory Authority (PSIRA) and any other regulatory bodies / relevant entity.

Any information received from the regulatory body which does not reflect the one provided by the Bidder will render the bid null and void.

- 11.3 The bidder must provide 24-hour services.
- 11.4 Employees must not work for more than 12-hour shifts. The successful bidder must comply fully with the Basic Conditions of Employment Act, 75 of 1997.
- 11.5 The Bidder must employ security personnel that are capable of communicating with the staff and clients in English and in the language dominant in the area and must be able to read and write in English.
- 11.6 Bidders must be registered with
 - a) COID as mentioned in 11.1.5(e) *supra*.
 - b) Unemployment Insurance Fund.
 - c) Private Security Sector Provident Fund
- 11.7 Completion of the bid documents including all annexures.
- 11.8 The bidder must establish communication linkage with the police and other emergency services.
- 11.9 Acceptance of this tender is subject to the condition that both the contracting firm and its personnel providing the service must be cleared by the appropriate authorities to the level of CONFIDENTIAL/SECRET/TOP SECRET. Obtaining a positive recommendation is the responsibility of the contracting firm concerned. If the principal contractor appoints a subcontractor, the same provisions and measures will apply to the subcontractor. Acceptance of the tender is also subject to the condition that the contractor implements all such security measures as the safe performance of the contract may require (full completion and submission of company questionnaire within 7 days post award - annexure F).
- 11.10 The Department will ascertain from respective bodies whether security staff in the bidder's service possess clearances and that none of the staff has been registered on the database for committing crimes as per the sexual offences register.
- 11.11 Should the staff not possess the necessary training mentioned in par 8 *supra* this will be obtained within 1 months of the bid award. Certification issued for completing the course must be submitted as proof that the employee was found competent in the content of the course.
- 11.12 Procurement, after award of the bid, of all protective clothing and gear for the performance of this contract is to be procured from suppliers within the Eastern Cape. The Provincial Treasury (PT) and Department of Economic Development, Environmental Affairs and Tourism (DEDEAT) will maintain and provide a list of locally manufactured goods/ commodities. The bidder will be expected to provide proof as and when required by the Department. Failure to adhere will lead to the review and termination of the contract.
- 11.13 The successful bidder is encouraged to employ 50% of the security guards within the local municipality where the office is situated. Unless the current service provider withdraws the entire deployment for redeployment to another site the successful bidder is encouraged to retain at least 50% of qualifying security officers from the current staff complement deployed in the office. Provide a list of security officers, with employee numbers, to be deployed at the site. This condition must be complied with for the duration of this contract.
- 11.14 The bidder is expected to have 100% of the required equipment to fulfil this contract at the time of closure of this Bid (refer to annexure A). Excluding uniform which needs to be available as a post award requirement.

- 11.15 The service provider must, at his/her own expense, take out sufficient liability insurance against any claims, costs, loss and/or damage ensuing from his/her obligations and shall ensure that such insurance remains operative for the duration of this agreement. A copy of such insurance contract must be handed to the Department representative on commencement of the service as per the specification.

12. PRICE

- 12.1 Price must be per grade per month (VAT inclusive) according to the schedule attached (Annexure D and E).
- 12.2 Price must include supervision of guards, administration costs and other overheads. (All costs to be clearly tabulated as indicated in Annexure D)
- 12.3 The Regional prices, direct costs as per the specified salaries and benefits captured in the National Bargaining Council for Private Security Sector Main Collective Agreement 2022 issued by Department of Labour will be used in the evaluation of this bid.
- 12.4 Prices must be included in VAT. If not confirmed, the Department will assume that the price quoted is inclusive of VAT. The Department does not pay VAT to service providers that are not registered with SARS as VAT vendors. It is compulsory for bidders with taxable supplies exceeding R1,000,000.00 (excluding VAT) in a 12-month period to register for VAT.

13. PAYMENT

- 13.1 The successful bidder will be paid within 30 days of submission of an invoice.
- 13.2 The monthly invoice must indicate the month and year of the service.
- 13.3 Attached to the monthly invoice must be the monthly security site report by the service provider which is verified by the Service Office Manager/ Security Manager and a copy of the payroll dated the same month of the invoice as proof that the bidder's employees have been paid. Failure to submit these two reports, the invoice for that month will not be paid.
- 13.4 The monthly invoice is to be submitted by the third working day of each month to the Service Office Manager / District Security Manager for processing of the monthly invoice.

14. PENALTIES

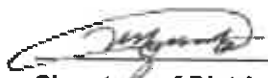
- 14.1 The Department shall without prejudice to any of its rights be entitled to impose penalties on the service provider in the following circumstances:
- 14.1.1 Any non-performance or under-performance; Five (5) percent of the monthly invoice will be deducted for every item that constitutes non-compliance. This will be up to a maximum of 20% of a monthly invoice where the items are more than one (1). Refer to item list as per annexure H.
- 14.1.2 In the event where a security officer is not on duty, posted late or found sleeping on duty annexure H (2) will be applicable.
- 14.1.3 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the Service Level Agreement.

15 FINANCIAL CAPACITY

- 15.1 The Department pays after services are rendered within thirty (30) days after submission of an invoice, it is therefore essential for the Prospective Bidder to have funds to start the project and ensure that there are sufficient funds for the salaries of the employees, uniforms, provision of equipment and consumables. Please note that the salaries and benefits of the employees must be equal to or in excess of the National Bargaining Council for Private Security Sector Main Collective Agreement issued by the Department of Employment and Labour. In the event that the successful bidder fails to honor its obligations in terms of the contract due to unavailability of funds, the Department reserves the right to cancel the contract.
- 15.2 The department reserves the right to test the financial capacity of the short-listed bidder prior award of the contract. The Department may require the short-listed bidder/s to provide a current bank statement or a letter from a registered financial institution confirming available funds to the value of 6% of the contract amount within a particular period as shall be determined by the department.

16 ANNEXURE

- 16.1 Annexure A Equipment and vehicles available to perform work
- 16.2 Annexure B List of references.
- 16.3 Annexure C List of Office/Institutions and security Guards required.
- 16.4 Annexure D Pricing Schedule.
- 16.5 Annexure E Pricing breakdown / detail per guard.
- 16.6 Annexure F Questionnaire for company screening.
- 16.7 Annexure G Local Economic Development.
- 16.8 Annexure H List of penalty items.
- 16.9 Annexure I Abbreviated CV.



Signature of District Manager

Date: 17.10.2025

17. EVALUATION

17.1 PRE-EVALUATION CRITERIA

- 17.1.1 Copy of signed agreement in the case of Joint Venture / Consortium in accordance with conditions stipulated in paragraph 20.1
- 17.1.2 Fully completed and signed SBD4
- 17.1.3 Company directors PSIRA certificate/s and letter of good standing from PSIRA valid at the time of closure of the bid.
- 17.1.4 Letter of good standing (Confirmation of Registration and Paid-Up Levies) including any exemption certificate(s) from NBCPSS valid at the time of closure of the Bid.
- 17.1.5 Fully completed and signed all annexures (B, D and E). Indicate "N/A" when information is not provided.
- 17.1.6 Cost to company as prescribed by the Basic Conditions of Employment Act as contained in National Bargaining Council for Private Security Sector Main Collective Agreement dated 2022 as issued by the Department of Labour will be considered in evaluation.
- 17.1.7 Proof of a combined (non-concurrent) 2 year experience in the Security field on a contractual basis (copy of signed award letter/ copy of signed contract/ orders AND a corresponding reference letter, on letter head, from a previous client, organ of state / private business entity) indicating that security services were satisfactorily rendered **or** Five (05) years' experience in managing security services for minimum One (1) of the Bidders Directors (Letter(s) from company(s)/institution(s) confirming experience in managing security services.)

17.2 EVALUATION AS PER PPPFA

Bid proposals will be evaluated in accordance with the 80/20-preference point system, as contemplated in the Preferential Procurement Policy Framework Act (Act 5 of 2000). Bids will be evaluated on price and specific goals.

MATRIX FOR EVALUATION

NO.	Criteria	Points
1.	Price	80
2.	Specific Goals	20
3.	Specific Goal	NUMBER OF POINTS
4.	▪ Gender (women ownership)	6
5.	▪ No franchise (black ownership)	2
6.	▪ Disability	3
7.	▪ Locality (ALFRED NZO DISTRICT)	6
8.	▪ Youth	3
	TOTAL POINTS FOR PRICE & SPECIFIC GOALS	100

- *In order to obtain preference points for specific goals, bidders must fully complete SBD 6.1.*
- *Locality will be confirmed as follows:*
 - a. *The preferred address on CSD is the only address to be considered provided the address was updated on CSD on date prior to the invitation to bid was published.*
 - b. *If the preferred address on CSD was updated on a date after publication of the invitation to bid, then the address registered on CIPC will be used as the only address to consider for awarding of locality points.*
 - c. *A lease agreement where offices are leased together with evidence (Bank statement) that rental has been paid for at least 3 months prior to the incitation to bid was published.*
 - d. *Copy of water and lights account from the municipality (Municipal Account, not a councilor's letter) or Eskom statement. The proof of address must be in the name of the company.*
 - e. *In case of a joint venture, the preferred address on CSD will be considered provided the JV partner has more that 30% interests in the JV,*
- *In order to be awarded points for disability, a medical report confirming permanent disability must be submitted together with this bid.*

18 BID POLICIES, PROCEDURES, TERMS AND CONDITIONS-

In addition to those stipulated in any other sections of the bid documents, bidders must be especially aware of the following terms and conditions:

- 18.1 Quotations are valid for 60 days from the date of closure of this bid.
- 18.2 Bidders claiming preference points are required to complete and sign the Preference Points Claim Form (i.e. SBD 6.1) in order to be considered for the allocation of preference points.
- 18.3 The Department may, before a bid is adjudicated or at any time during the bidding process or contract period, oblige a bidder to substantiate any claims it may have made in its bid documents or to call for any additional documents or to make a presentation to it.
- 18.4 A contract may, on reasonable and justifiable grounds, be awarded to a bidder that did not score the highest number of points.
- 18.5 The Department reserves the right to negotiate with the shortlisted Bidders prior to the award and with the successful Bidder/s post award based on market conditions.
- 18.6 Bids submitted through facsimile or e-mails will not be accepted.
- 18.7 No bids will be considered if submitted after closing time.
- 18.8 The Department reserves the right to award the bid to more than one bidder, or not to award it at all.
- 18.9 The department will not award a contract to a bidder whose tax affairs are not in order.
- 18.10 Bidders must be registered in the Central Supplier Database (CSD). If not registered, bidders must ensure that they are registered before submitting their bids. Supplier registration may be performed online at the National Treasury's website, www.treasury.gov.za. The Department will not award a bid to a bid that is not registered on the CSD.

18.11 This bid is subject to the Preferential Procurement Policy Framework Act 2000 and the Preferential Procurement Regulations 2022, the General Conditions of Contract (GCC) and, if applicable, any other legislation or special condition of contract.

19 CONSORTIUM / JOINT VENTURE

It is recognized that bidders may wish to form consortia to provide the Services. A bid, in response to this invitation to bid by a consortium, must comply with the following requirements: -

- 19.1 A copy of the agreement signed by all the members must be submitted. One of the members must be nominated by the others as authorized to be the leading member and this authorization shall be included in the agreement entered into between the consortium members. The lead member must be the only authorized party to make legal statements, communicate with the Department and receive instructions for and on behalf of any and all the members of the Consortium.
- 19.2 All parties must be registered on the Central Supplier Database (CSD).

20 DISCLAIMER

- 20.1 Whilst all due care has been taken in connection with the preparation of this Bid, the Department makes no representations or warranties that the content in this Bid or any information communicated to or provided to bidders during the Bidding process is, or will be, accurate, current or complete. The Department, and its officers, employees and advisors will not be liable with respect to any information communicated which is not accurate, current or complete.
- 20.2 If a bidder finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in the Bid or any other information provided by the Department (other than minor clerical matters), the bidder must promptly notify Department in writing of such discrepancy, ambiguity, error or inconsistency in order to afford the Department an opportunity to consider what corrective action is necessary (if any).



MR. V DLOVA
DIRECTOR: SUPPLY CHAIN MANAGEMENT

DATE: 28/10/25

ANNEXURE A: SCHEDULE OF EQUIPMENT AND VEHICLES AVAILABLE TO PERFORM WORK

1. EQUIPMENT

TYPE	QUANTITY		CONDITION OF EQUIPMENT REQUIRED
	REQUIRED	NUMBER AVAILABLE	
Control Room (Off Site)	1		
Base Radio	1		
Computers	1		
Telephones	1		
Communication Facilities (i.e. email)	1		
Handheld Radios	2		
Torches	2		
Batons	2		
Hand Cuffs	2		
Pepper spray	2		
Handheld Metal Detectors	2		
Belly Scope	1		

2. VEHICLES

TYPE	CAPACITY	REG. NO.

Bidder's name _____

Sign: _____

Date: _____

Designation: _____

ANNEXURE B:

List of References:

Name	Location	Value	Start Date	End Date	No.of Guards	Contact No.	Contact Person

Bidder's name _____

Sign: _____

Date: _____

Designation: _____

ANNEXURE C: INSTITUTION AND NUMBER OF SECURITY GUARDS

Office	Description (PSIRA GRADES)	No. of Guards		Total No. of Guards
		Day Shift	Night Shift	
NTABANKULU LSO	GRADE C	1	1	2
	GRADE B	1	1	2
Totals of Deployment		2	2	4

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ANNEXURE D: PRICING SCHEDULE

Name of Facility	Grade	No of Guards Day shift (A)	No of Guards Night shift (B)	Total Number of Guards in A&B (C)	Cost per guard per month (D)	Total cost per month for all guards (E)	Total Cost of All Guards for 04 months (F)
Ntabankulu LSO	Grade C	1	1	2	R	R	R
Ntabankulu LSO	Grade B	1	1	2	R	R	R
SUB TOTAL 1: TOTAL DIRECT COST					R	R	R

Overheads	
SUB TOTAL 2: MARK - UP, OVERHEADS IN RAND VALUE CALCULATED AS A PERCENTAGE OF TOTAL DIRECT LABOUR COSTS (Mark - up and Overheads must not be less than 10% of Total Direct Labour Costs)	Total for 04 months R
SUB TOTAL 3: TOTAL DIRECT COSTS PLUS MARK-UP AND OVERHEADS	Total for 04 months R
VAT @15%	R
GRAND TOTAL	R

ANNEXURE E: PAYMENT BREAKDOWN / DETAIL

Note:- Bidders must submit a complete breakdown of all cost included in the pricing considering the requirements of the NBCPSS Main Collective Agreement which is to be provided during this period of contract. In case where service providers consider providing the service at no charge R 0 must be captured in the pricing next to the applicable description:

Item	Description	Grade B Price Per Month	Grade C Price Per Month	Priced for this contract Yes / No	If no, please give reason
Costs included in the pricing per guard (Please specify)	1 Monthly Salary – Primary Sec Officer				
	2 Monthly Salary – Relief Sec Officer				
	3 Sunday pay premium				
	4 Night shift allowance				
	5 Cleaning allowance				
	6 Full set of uniform				
	1 Public holiday premium				
	2 Vacation leave provision				
	3 Sick leave				
	4 Family responsibility leave				
	5 Statutory annual bonuses				
	1 UIF				
	2 Hospital cover				
	3 Provident funds				
	4 COID / WCA				
	5 Bargaining Council Levy				
	6 PSIRA fee				
	7 Training (Skills development levy)				
PRICE PER GUARD PER MONTH		Grade B	Grade C		
TOTAL FOR REQUIRED NUMBER OF GUARDS PER MONTH		Grade B x _____	Grade C x _____		
TOTAL FOR 4 MONTHS		Grade B x _____	Grade C x _____		
MARK – UP AND OVERHEADS IN RAND VALUE					
VALUE ADDED TAX (VAT) @ 15%					
TOTAL BID PRICE FOR 4 MONTHS					

Bidder's name: _____

Sign: _____

Date: _____

Designation: _____

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ANNEXURE F (CONFIDENTIAL WHEN COMPLETED)
 (POST AWARD SUBMISSION BY SUCCESSFUL BIDDER WITHIN 7 DAYS)
 QUESTIONNAIRE: SERVICE PROVIDER/COMPANY

Please note that failure to provide the requested information would result in the disqualification of the Service Provider /Company from the Security Screening process.

Registered name of Company/Service Provider:

Trading name

Details of Company/Service Provider:

Postal Address:

Physical Address:

Web Address:

Company / CC Registration No:

UIF no:

Workman's Compensation no:

PSIRA no:

(Attach copy of certificate)

VAT no:

Tax (SARS) no:

(Attach copy of certificate)

PAYE Reg. no.

List of Directors:

Attach: fingerprints form, Fingerprints consent form and a copy of ID (certified)

Director Full names:

Gender

ID No.

Previous convictions /Summons /Judgement /Adverse/Collections

Nature	Year	Outcome

List of employees that would render the service:

Full names:	Gender	ID No:

Previous convictions /Summons /Judgement /Adverse/Collections

Nature	Year	Outcome

Contracts previously awarded to Company/Service Provider:

Department:	Description:	Place:	Year:

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT **NTABANKULU LOCAL SERVICE OFFICE** IN THE ALFRED NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF FOUR (04) MONTHS

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Contact Persons at Company/Service Provider;

Name and Surname:	
Tel no:	
Cell no:	
E-Mail Address:	
Fax no:	

Name and Surname:	
Tel no:	
Cell no:	
E-Mail Address:	
Fax no:	

References/Contacts/acquaintances within the Department:

Names:	Position:	Relationship:



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PERMISSION FOR FINGERPRINTS TO BE TAKEN
(PERSONNEL/SECURITY CLEARANCE PURPOSES)

I,

The undersigned, with identity number

And residing at

Hereby give permission for my fingerprints to be taken by an authorized employee of the National Intelligence Agency or the South African Police Service.

Furthermore, I grant permission for my fingerprints to be sent to the criminal record center of the South African Police Service to obtain information concerning my criminal background, history, previous convictions and/or any other relevant information that may be provided by the criminal record center on form SAP69, for personnel purposes exclusively.

SIGNED AT ON/...../20.....

.....
SIGNATURE

WITNESSES

1.

2.

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT **NTABANKULU LOCAL SERVICE OFFICE**
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FINGERPRINTS FOR SECURITY CLEARANCE

IDENTITY NO.																				MALE		FEMALE	
SURNAME										FULL FIRST NAMES													
RACE				DATE OF BIRTH				COUNTRY AND PLACE OF BIRTH															
THUMB		FOREFINGER		MIDDLE FINGER		RING FINGER		LITTLE FINGER															
1		2		3		4		5								RIGHT HAND							
6		7		8		9		10								LEFT HAND							
LEFT HAND										RIGHT HAND													
Plain impressions of the our fingers taken simultaneously										Plain impressions of the our fingers taken simultaneously													
LEFT THUMB		FOR OFFICIAL USE ONLY										RIGHT THUMB											
		FP NO.																					
		CR NO.																					
		FP CLASS																					
IF YOU HAVE EVER BEEN CONVICTED OF ANY OFFENCE STATE PLACE, DATE AND SENTENCE:										 SIGNATURE OF APPLICANT													
.....																							
.....																							
I CERTIFY THAT THE ABOVE APPLICANT'S SIGNATURE WAS PLACED ON THIS FORM IN MY PRESENCE.																							
SIGNATURE OF OFFICIAL RESPONSIBLE																							
INITIALS AND SURNAME										DESIGNATION (RANK)													
BUSINESS ADDRESS										(STREET ADDRESS)													
DATE										PLACE													

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT **NTABANKULU LOCAL SERVICE OFFICE** IN THE ALFRED NZO DISTRICT FOR THE DEPARTMENT OF SOCIAL DEVELOPMENT, EASTERN CAPE FOR A PERIOD OF FOUR (04) MONTHS

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ANNEXURE G

LOCAL ECONOMIC DEVELOPMENT PROCUREMENT FRAMEWORK DECLARATION FORM

The Honourable Premier in his State of the Province address in 2014 made a pronouncement to the effect that 50% of Provincial procurement should be spent on goods and services which are manufactured and supplied by SMMEs and Co-operatives from within the province.

In order for the Province to achieve the above, the successful service providers must source the required goods/services with the Eastern Cape Province as per Local Economic Development Procurement Framework.

The details of the manufacturers of these goods are:

NAME MANUFACTURER/SERVICE PROVIDER (e.g. Siyazama Co- orp)	OF COMMODITY/SERVICE (e.g. Uniform)	LOCATION (e.g. Gqeberha)

I, the undersigned (Bidder's representative)

.....commit to procuring/sourcing the required goods from local manufacturers/distributors within the Eastern Cape Province where available and that 50% of the employees will be from the Local Municipality where the site is situated.

I accept that the Department of Social Development may invoke penalties as per General Conditions of Contract should I be misrepresenting the content contained herein this declaration.

.....
Signature

.....
Date

.....
Name of bidder

.....
Position

APPOINTMENT OF SERVICE PROVIDER TO PROVIDE SECURITY SERVICES AT **NTABANKULU LOCAL SERVICE OFFICE**
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ANNEXURE "H"

PENALTIES

1 Where applicable the following penalties shall apply:

DESCRIPTION	REFERENCE
Cases where security officers are on duty without proper communication tool provided by the company	Implementation of clause 14.1 relating to penalties.
Cases where security is on duty without a pocketbook and pen	Implementation of clause 14.1 relating to penalties.
Pocket and Occurrence book not written hourly	Implementation of clause 14.1 relating to penalties.
Cases where the security officer is on duty without an identity card, PSIRA identification and company card	Implementation of clause 14.1 relating to penalties.
Cases where security officers are on duty without means or instrument to determine time	Implementation of clause 14.1 relating to penalties.
Cases where security is without a flashlight in working order	Implementation of clause 14.1 relating to penalties.
Unavailability of base radios where medium of communication is a radio	Implementation of clause 14.1 relating to penalties.
Driving state vehicle without permission by security officers	Implementation of clause 14.1 relating to penalties. Immediate withdrawal from site of the security officer
Cases where the security service provider has no monitoring vehicle as required in terms of the SLA	Implementation of clause 14.1 relating to penalties.

No Parade and inspection	Implementation of clause 14.1 relating to penalties.
Post desertion by security officer	Implementation of clause 14.1 relating to penalties.
Illegal gathering/meeting by security officers at client's property	Implementation of clause 14.1 relating to penalties and written warning (1 st incident) Implementation of clause 14.1 relating to penalties and final written warning (2 nd incident) Immediate termination of contract (3 rd incident)
Non provision of standby security officers during industrial action by contractors' employees.	Implementation of clause 14.1 relating to penalties and written warning (1 st incident) Implementation of clause 14.1 relating to penalties and final written warning (2 nd incident) Immediate termination of contract (3 rd incident)
Total withdrawal of security officers from site/camp/building for a period exceeding 12 hours	Immediate termination of employment
Under-payment of PSIRA rate, late Payment and Nonpayment of security officer salaries by security service provider	Implementation of clause 14.1 relating to penalties and written warning (1 st incident) Implementation of clause 14.1 relating to penalties and final written warning (2 nd incident) Immediate Termination of contract (3 rd incident)
Late or non-submission of monthly and quarterly reports	Implementation of clause 14.1 relating to penalties
Unavailability of and non-submission or late submission of relevant documentation	Implementation of clause 14.1 relating to penalties
Failure to submit an incident report within 24 hours of occurrence	Implementation of clause 14.1 relating to penalties

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Non-Availability of all relevant registers as per contract	Implementation of clause 14.1 relating to penalties
Use of Non PSIRA registered, including expired registrations guards on Departmental sites	Implementation of clause 14.1 relating to penalties per incident, per guard (1 st Occurrence) Termination of contract (2 nd occurrence)
Non-Availability of fully operating equipment as per the contract	Implementation of clause 14.1 relating to penalties
Non wearing of complete security uniform and required equipment on person at site	Implementation of clause 14.1 relating to penalties
Non-compliance with health and safety regulations relating to dog kennels.	Implementation of clause 14.1 relating to penalties and written warning (1st incident) Implementation of clause 14.1 relating to penalties, reporting to relevant authorities and final written warning (2nd incident) Immediate removal of dogs from provided kennels for duration of contract (3rd incident)
Using Departmental assets without permission	Implementation of clause 14.1 relating to penalties. Registering of criminal case for investigation. Removal of security officer from site.

2. In the event of security officer not on duty, posted late or found sleeping on duty, the following penalties shall apply:

Security Officer	Penalty
Shift Supervisor	R 1000.00 per guard per shift
Armed/unarmed Guards	R1500.00 per guard per shift
Loss of departmental assets OR damage to property caused by negligence of service provider	The service provider shall be liable for replacement of items or assets OR fixing damage caused.

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ANNEXURE I (ABBREVIATED CV)

SECURITY OFFICERS NAME: _____

IDENTIFICATION NUMBER: _____

PSIRA NUMBER: _____

COMPANY	POSITION	DATE FROM	DATE TO	CONTACTABLE REFERENCE	
				REFERENCE	PHONE NR.

I, _____, herewith declare that the content included in
(Security officers name)
Annexure H is correct and true. Any of my references mentioned can be contacted to verify the captured information for verification. A certified copy of my Matric / Grade 12 certificate or school report is attached.

(Security Officers' Signature)

(Date)

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